



CHAIRMAN'S MESSAGE

The COVID-19 pandemic is an unprecedented phenomenon **for all of us**. The situation is constantly evolving, and we are presented with a new set of challenges every day. Like you, our organization is closely following recommendations of Ministry of Health & Family Welfare in India along with other central, state and local bodies.

With the recent advisory from the Central and State Government, all the facilities of SACPL across India will remain Work From Home till 14th April, 2020.

Safeguarding the health and safety is our priority; at the same time, we realize our responsibility to support you as a partner to your business. We would like to assure you that our technology infrastructure enables all our team members including engineering team to seamlessly work remotely and we are available to **support you** and your team digitally through phone, email, VC & Webinar for consultative discussion. **All the Team members are provided with necessary tools such as PC/laptops to connect with the office servers even while they work from their secure home confinement.**

Our Engineering Service team remains available during business hours to support you for any query whatsoever.

However, if you face any issues, feel free to escalate the matter with me.

Given that the situation and administrative instructions may change from time to time, we will keep you posted. On behalf of the entire SACPL team, I would like to thank you for your continuous support, and for placing your trust and confidence in us.

Let me wish good health to you and your employees. Please be assured that the human kind will be victorious in this challenging time.

SURESH SHANGHVI